



Jacksonville Healthcare, Inc.  
Jacksonville Physicians, Inc.

**Employee  
Recognition  
Event**

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**2011**

***Our Mission:***

***UFJHI and UFJPI are dedicated to making a  
difference in the lives of those we serve by  
providing exceptional and innovative  
practice management  
in support of the  
University of Florida  
College of Medicine Jacksonville  
in its mission to comfort, to heal, to educate  
and to discover.***

***Our Values:***

***Integrity  
Accountability  
Teamwork  
Quality  
Respect  
Caring***

**2011**

**Employee Recognition Program**

**Introduction ..... Bill Davis**

**5, 10, 15 Years of Service ..... Guy Benrubi, M.D.**

**20, 25, 30, 35 Years of Service ..... Robert Nuss, M.D.**

**Special Achievements ..... Nancy Frashuer**

**Special Recognition ..... Nancy Frashuer**

***Please join us in congratulating all of our honored  
team members at a reception held in the Atrium  
immediately after the recognition program.***

*We congratulate our team members for achieving  
service milestones*

**5 years:**

*Amna Abdurahmanovic — Pediatrics Forensic  
Patricia Adkins — Refunds*

*Magali Arce-Browe — UF San Jose Family Practice*

*Wendy Ashby — UF Surgeons of Jax Emerson*

*Michael Awai — Anesthesiology*

*Princess Baker — Payroll and Fixed Assets*

*Victoria Billings — UF Augustine Oaks*

*Michelle Boychuck — Business Group 6*

*Adam Boyd — Anesthesiology*

*Cathy Braddock — Records Retention*

*Rhandi Breden — UF Dunn Avenue Family Practice*

*Imelda Bryant — UF Community Health Center*

*Charlene Buckner — Pediatrics Infectious Diseases*

*Rose Byron — Department of Medicine Emerson*

*Judith Charland — Surgery Faculty Clinic*

*Cassioia Cohen — UF Community Health Center*

*Dennise Cook — Business Group 5*

*Susan Cooke — Surgery Trauma*

*Alisa Cooper — UF Dunn Avenue Family Practice*

*Lori Cooper — UF Callahan Family Practice*

*Akintunde Davis — Pediatrics Infectious Diseases*

*Lasonia Davis — UF Murray Hill Family Practice*

*Erin Desuyo — UF Murray Hill Family Practice*

*Michael Dickenson — Simulation Center*

*Tracey Dunlap — Ophthalmology*

*Leonila Echon — Mail and Distribution*

*Glen Edwards — Pediatrics Infectious Diseases*

*Wendie Estioco — UF Community Health Center*

*Albert Fan — Budget and Reporting*

*We congratulate our team members for achieving  
service milestones*

*5 years (cont'd):*

*Sheila Flores — Centralized Call Center*

*Alinka Foldesi — Department of Medicine Nephrology*

*Esperanza Garzon — Account Review*

*Monica George — Cardiovascular Center*

*Teresa Gilliland — Business Group 9*

*Gloria Gipson — Pathology Outreach Lab*

*Debra Givens — Surgery Urology*

*Gary Godfrey — Centralized Call Center*

*Lorraine Greene — Ambulatory Services*

*Kiama Guimaraes — Cardiology Research*

*Patricia Haeberle — Surgery Trauma*

*Earl Hales — Orthopedics*

*Mariangeli Hamilton — Surgery General*

*Erica Harmon — Accounts Payable*

*Latesha Harmon — UF New Berlin Family Medicine*

*Briana Heatwole — UF Surgeons of Jax Emerson*

*Joanne Hersey — UF Anchor Plaza Family Practice*

*Jenny Hickox — UF Yulee Family Practice*

*Kimmie Holcomb — Department of Medicine GI*

*Lawrence Ingber — Anesthesiology*

*Marlena Jenkins — Pediatrics Development*

*William Jenkins — Information Systems*

*Cay Kennedy — Business Group 4*

*Valarie Kilgore — UF Murray Hill Family Practice*

*Marian Lashley — Pediatrics Multispecialty Clinic*

*Celeste Leath — UF Merrill Road Family Medical*

*Lillie Lee — Facilities*

*Mary Livingston-Sowerby — UF Family Medicine Lem Turner*

*Melinda MacDonell — Business Group 9*

*Dana Mason — Business Group 7*

***We congratulate our team members for achieving  
service milestones***

***5 years (cont'd):***

***Jennifer Matthews — UF San Jose Family Practice  
Christina McCullough — Business Group 1  
Tessie McDermet — Patient Collections  
Marty McGrath — Ambulatory Services  
Jason McIntosh — Anesthesiology  
Melissa McNally — Winterhaven Emergency Medicine  
Angela Monroe — Pediatrics Infectious Diseases  
Twila Morrell — UF Southside Women's Health  
Teresa Mosely-Seals — Business Group 7  
Bruce Nappi — Simulation Center  
Glenda Nelson — Information Systems  
Crystal Newcomer — Surgery Urology  
Thomas Pacheco — Information Systems  
Janice Padgett — Business Group 2  
Karen Perrin — Neurology  
Kimberly Pope — Clinical Data Quality  
Alice Pringle — Business Group 7  
Pamela Pumphery-Smiley — UF Plantation Oaks  
Ryan Rhodes — Pediatrics Development  
Colette Rivers-Butler — Surgery General  
Kristen Roberts — Business Group 5  
Kenneth Ross — UF St. Johns Bluff Primary Care  
Tammy Ross — Cardiology Research  
Angela Satcher — Reporting  
Valerie Sawyer — Business Group 8  
Amanda Sheets — Neurosurgery  
Ryan Shores — Anesthesiology  
Angjelin Shtjefni — Ophthalmology  
Gibran Singh — Ophthalmology  
April Smith — Pediatrics Early Steps***

***We congratulate our team members for achieving  
service milestones***

**5 years (cont'd):**

***Amanda Solomon — Business Group 2  
Detrick Stapleton — Central Registration  
Kathy Stopyra — Clinic Balancing  
Ryan Sweat — Business Group 2  
Erika Thomas — Accounts Payable  
Amanda Thornton — Pediatrics Critical Care  
Jeri Van Meter — Cardiovascular Center  
Margaret Walz — UF Beaches Digestive and Liver  
Tarsha Weatherspoon — UF College Park Family Practice  
Heidi Weschler — Radiology  
Kendra Williams — UF Soutel Plaza  
Lois Winfield — UF Anchor Plaza Family Practice  
Jackie Woodward — UF Callahan Family Practice  
Megan Wright — Pediatrics Child Protection Team***

**10 years:**

***Rose Avena — UF Community Health Center  
Donneth Balom — UF St Johns Bluff Primary Care  
Dawn Barata — Pediatrics  
Nancy Barry — Pediatrics Cardiology  
Robin Beattie — UF Dunn Avenue Family Practice  
Daniel Belot — UF Commonwealth Family Practice  
Jonnetta Benedict — Pathology Outreach Lab  
Jeannie Bowles — Pediatrics Development  
Susan Bragan — UF Bone and Joint Center Emerson  
Felicia Cohen — Department of Medicine Emerson  
Sheryl Coleman — Pediatrics Infectious Diseases  
Elizabeth Cook — Business Group 3  
Lisa Crews — Records Retention  
Darlene Davis — Business Group 10***

***We congratulate our team members for achieving  
service milestones***

***10 years (cont'd):***

***Richard Davis — Pediatrics Infectious Diseases  
Jennifer Diana — UF Normandy Family Practice  
Michael Diana — UF Merrill Road Family Medical  
Leah Durant — Department of Medicine Hemo/Onc  
Benedict Ebuon — Medicine GI  
Dzenan Elkaz — Pediatrics Cardiology  
Ruby Ethridge — UF Dunn Ave Family Practice  
Jeanine Freeman — First Coast Advantage  
Juana Gifford — Quality Assessment  
Cynthia Gist — Cardiovascular Center  
Mario Gomillion — Pediatrics Infectious Diseases  
Alisa Grant — Orthopedics  
Gail Gullison — Ambulatory Services  
Heather Hamilton — UF Lake City Cardiovascular  
Tracy Hancock — Clinic Balancing  
Kelly Heatwole — Ambulatory Services  
Glenda Herndon — Business Group 4  
Laurel Herron — UF St. Johns Bluff Primary Care  
Keith Hesters — Edit  
Elizabeth Jeffers — Account Review  
Rebel Jones — Pathology  
Patricia Kendrick — IS Support Services  
Shelia Kennedy — UF Normandy Family Practice  
Gwendolyn Kibler — UF Dunn Avenue Family Practice  
Rhonda Kohn — UF Community Health Center  
Angela Mardany — Obstetrics and Gynecology  
Kristina Marrero — Information Systems  
Taramarie McCormack — Pediatrics Multispecialty  
Brenda McCoy — UF Commonwealth Family Practice***



***We congratulate our team members for achieving  
service milestones***

***10 years (cont'd):***

***Robert Morrill — Patient Services***  
***Tammie Moss — UF San Jose Family Practice***  
***Falesha Myhand — Business Group 10***  
***Wayne Newbern — Budget and Reporting***  
***Sandra Pearson — Business Group 5***  
***Lelta Ragland — IS Support Services***  
***Wynn Redmon — Anesthesiology***  
***Rebecca Reese — Business Group 3***  
***Mary Rhoden — Cardiovascular Center***  
***Carmen Santillan — Business Group 1***  
***Tiffany Seward — UF Yulee Family Practice***  
***Broderick Smith — Physician Billing Compliance***  
***Stephanie Spann — UF Baymeadows Family Practice***  
***James Starr — Pathology Outreach Lab***  
***Deanna Stewart — UF Southside Women's Health***  
***Alethea Thompson — Business Group 8***  
***Nannet Tidwell — UF Baymeadows Family Practice***  
***Connie Townsend — Coding***  
***Sondra Tragesser-Thompson — Ambulatory Services***  
***Susan Weeks — UF Murray Hill Family Practice***  
***Suzanne Wheeler — Business Group 10***  
***Connie White — UF Yulee Family Practice***  
***Diana Williams — Business Group 12***  
***Jerline Williams — Surgery Urology***  
***Margaret Wood — Patient Collections***

*We congratulate our team members for achieving  
service milestones*

**15 years:**

*Charlie Benda — Ambulatory Services  
Lurreta Blackshear — Business Group 9  
Melissa Brown — Clinical Data Quality  
Laurel Conderman — Pediatrics  
Kerri Elfvin — Department of Medicine GI  
Tina Giacomia — UF Dunn Avenue Family Practice  
Evelyn Hendrix — Business Group 1  
Barbara Jones-Brewer — Patient Services  
Texanna Lowe — Business Group 7  
Saniyyah Mahmoudi — Pediatrics Infectious Diseases  
Dianne Morrison — Surgery Urology  
Daisy Oakley — Edit  
Debra Parker — Coding  
Susan Rayburn — Department of Medicine Faculty Clinic  
Regie Rimas — Accounts Payable  
Gladys Rivers — UF Family Medicine at Lem Turner  
Kristi Rowland — Application Support  
Harri-Jane Seely — First Coast Advantage  
James Steele — Quality Assessment  
Mickey Thomas — Information Systems  
Rebecca Wainwright — Pediatrics Early Steps  
Tina Works — Cash Applications*

***We congratulate our team members for achieving  
service milestones***

**20 years:**

***Sharonda Aikens — Pediatrics Cardiology  
Kim Bartley — Obstetrics and Gynecology  
Rogana Kendrick — Cash Applications  
Teresa Knowles — Business Group 3  
Juanita Kohn — Pediatrics Early Steps  
Deloris McGee — Surgery Faculty Clinic  
Linda Quarterman — Cash Applications***

**25 years:**

***Loreto Alfaro — Payroll and Fixed Assets  
Pamela Ivey — Physician Billing Compliance  
Mary Ogburn — Patient Services  
Marcia Patterson — Emergency Medicine  
Linda Suydam — Department of Medicine Pulmonary  
Carolyn Williams — Anesthesiology***

**30 years:**

***Nancy Frashuer — Administration  
Donna Serrano — Pediatrics Cardiology  
Patricia Williams — Pediatrics Neonatology***

**35 years:**

***Nancy Melvin — Pediatrics Neonatology***

***We congratulate our team members for their  
special achievements***

***Educational Achievements:***

***Princess Baker — Payroll and Fixed Assets  
Master of Business Administration***

***Africa Benton—Central Registration  
Bachelor of Applied Science  
Supervision and Management***

***Debbie Cole-Hickman — Account Review  
Master of Organizational Management***

***Melanie Litton — Pediatrics Child Protection Team  
Master of Mental Health Counseling***

***Twila Morrell — UF Southside Women’s Health Center  
Bachelor of Arts in Healthcare Administration***

***Angela Satcher — Reporting  
Master of Business Administration***

***Donna Serrano — Pediatrics Cardiology  
Bachelor of Science in Management***

***Teresa Swenson — Orthopedics Trauma  
Bachelor of Science in Healthcare Administration***

***Mia Vincent — Surgery Oncology  
Bachelor of Science in Nursing***

*We congratulate our team members for their  
special achievements*

**Professional Achievements:**

***Salonika Bolden—UF Pediatrics Center at San Jose  
Certified Professional Coder***

***Andra Booth—Coding  
Certified Professional Coder***

***Jennifer Brooks — CDQ Special Projects  
Certified Professional Coder***

***Michele Burke — Pediatrics Infectious Diseases  
IMPAACT Field Representative***

***Patrick Cox — Information Systems  
A+ CompTia Certification***

***Erica Harmon — Accounts Payable  
Accounting Tech Specialist***

***Phoenix Jackson — Business Group 6  
Certified Professional Coder-Payer***

***Michelle Klein — UF Southside Women's Health Center  
Certified Professional Coder***

***Shadwick London — CDQ Reporting  
Certified Professional Coder***

***Dana Mason — Business Group 7  
Certified Professional Coder***

***Harold Padgett — Edit  
Certified Professional Coder***

***Maryann Palmeter — Physician Billing Compliance  
ACCP Member of the Year  
ACCP National Advisory Board***

*We congratulate our team members for their  
special achievements*

**Professional Achievements (cont'd):**

***Robert Pelaia —Office of General Counsel  
Certified Professional Compliance Officer***

***Amber Petty — Business Group 9  
Certified Professional Coder***

***Theresa Pariseau—UF Bone and Joint Center Emerson  
Certified Professional Coder***

***Crisalina Quilon-Johnson — Department of Medicine Rheum  
Certified Clinical Research Professional***

***Catherine Rousseau — Business Group 9  
Certified Professional Coder***

***Sumana Shashidhara— Business Group 6  
Certified Professional Coder***

***Yvonne Smith — Pediatrics Development  
Certified Medical Assistant***

***Teresa Swenson — Orthopedics Trauma  
Certified Clinical Research Professional***

***Shalan Walker — Business Group 5  
Certified Professional Coder***

***Samantha Wallis — Business Group 9  
Nationally Certified Medical Assistant***

***Sarah Watkins — Pediatrics Infectious Diseases  
Ryan White Nurse of the Year***

*We recognize an outstanding career*

*In Honor of  
39 Years of Service*

*Robert C. Nuss, M.D.  
Dean of the Regional Campus, Jacksonville*

*Throughout your many years of service on this campus, you have been the guiding light in our mission to educate, to discover, to comfort and to heal. Thank you from all of us for your unwavering leadership—your challenge to us to find better ways to do our work, you mentoring in moments of uncertainty, your wisdom to seek what is right for our patients and for our company, your willingness to make hard decisions during periods of financial adversity, and your tireless efforts to get our campus recognized. Setting the bar at “excellent” for everything we do is your greatest legacy.*

